

電子繳費系統
Alipay gateway

Top Up Mode

家長使用手冊

[IP 中學版適用]

Update Date: 02/2019

電子繳費系統流程

eClass

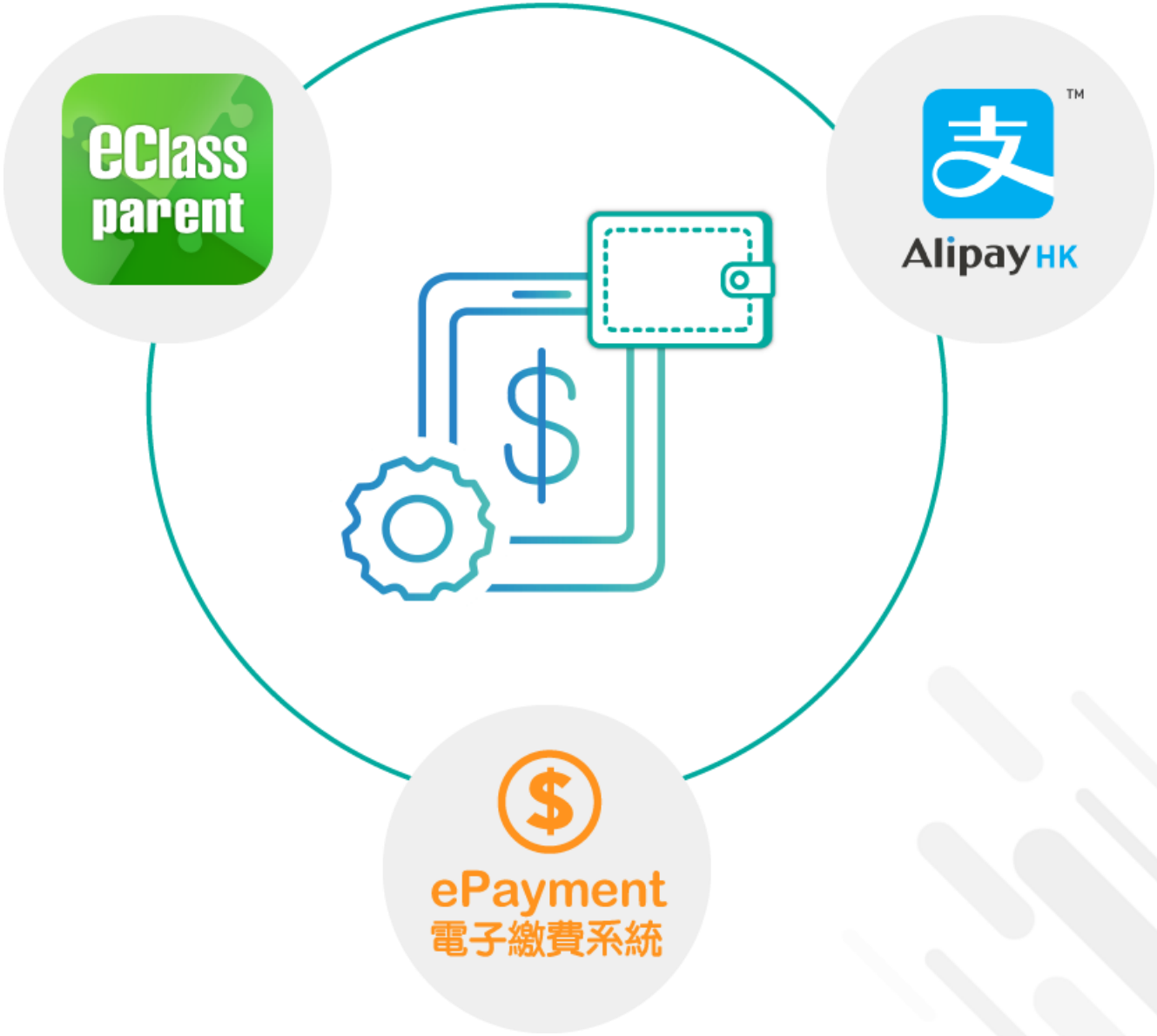
eClass App 增值 → 建立 電子繳費通告 → 簽署繳費通告 及繳費 → 檢視紀錄 及繳費情況



系統設計

- 預繳交易模式 - 戶口結餘必須為正數才能進行交易
- 不能作「部分繳交」(partial payment)
- 只能透過 eClass Parent App 才能簽署繳費通告
- 繳費通告只可簽署一次
- 繳費通告不能修改

應用電子錢包繳費的先決條件



系統結合

1. eClass 校園綜合平台 – 管理
2. eClass Parent App – 家長進行繳費及檢視紀錄
3. AlipayHK App (支付寶香港) – 家長增值





簽署電子繳費通告
於 eClass Parent App 進行繳費

電子通告系統
簽署電子繳費通告

最新電子通告提示

android

iOS

即時訊息推播通知手機效果





即時訊息手機檢視(可檢視過去已閱的即時訊息)

可按「檢視內容」直接進入相關通告

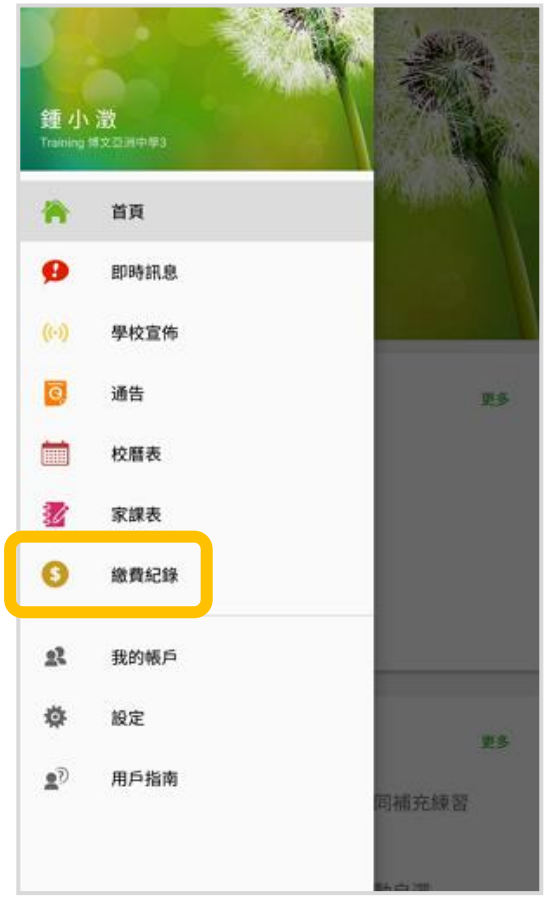




電子通告系統
簽署電子繳費通告

android　　iOS

1. 選擇「通告」





電子通告系統
簽署電子繳費通告

android　　iOS

2. 瀏覽學校之繳費通告

按「簽署」，簽署繳費通告。



繳費通告



繳費通告

電子通告系統
簽署電子繳費通告

android　　iOS

3. 簽署繳費通告

填寫回條並按「簽署」





電子通告系統
簽署電子繳費通告

android iOS

4. 確認簽署

按「確定」或「好」
確認呈送紀錄





電子通告系統
簽署電子繳費通告

android　iOS

5. 檢視已繳費通告

回到 eClass Parent App，瀏覽已完成簽署的繳費通告。
通告簽署狀態由「簽署」轉為「已簽」



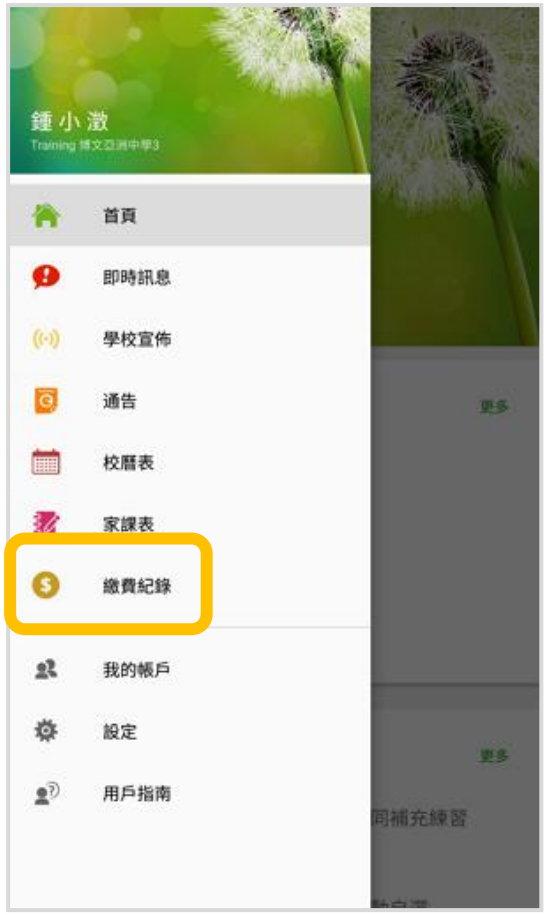


電子通告系統
簽署電子繳費通告

android　　iOS

6. 檢視已繳費項目

家長可於「繳費紀錄」中查看繳費項目





電子通告系統
簽署電子繳費通告

android　iOS

7. 家長檢視繳費項目的交易紀錄





電子通告系統
簽署電子繳費通告

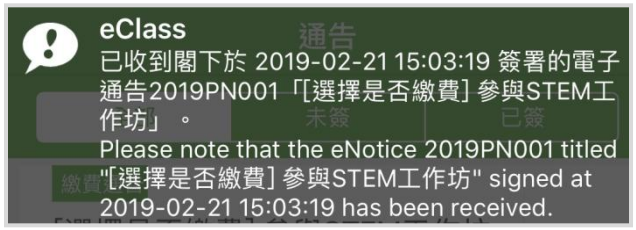
繳費通告簽署確認通知

android

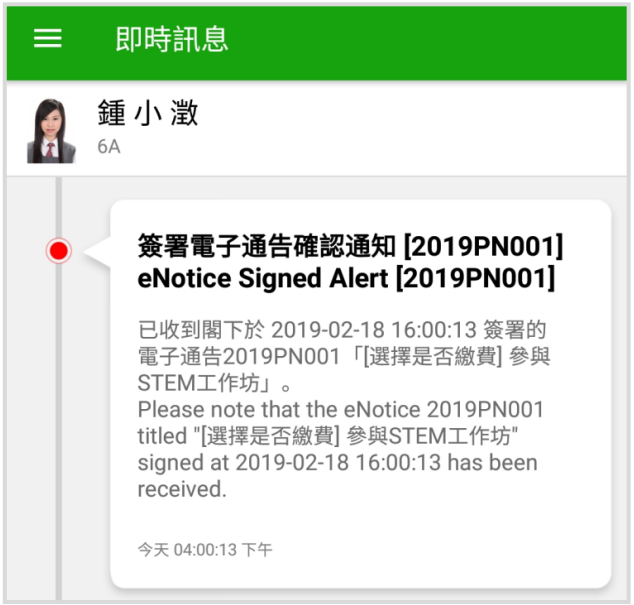
iOS

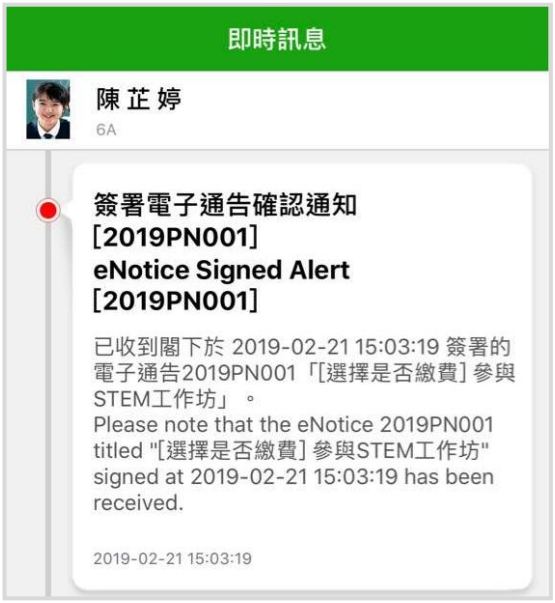
即時訊息推播通知手機效果





即時訊息手機檢視(可檢視過去已閱的即時訊息)







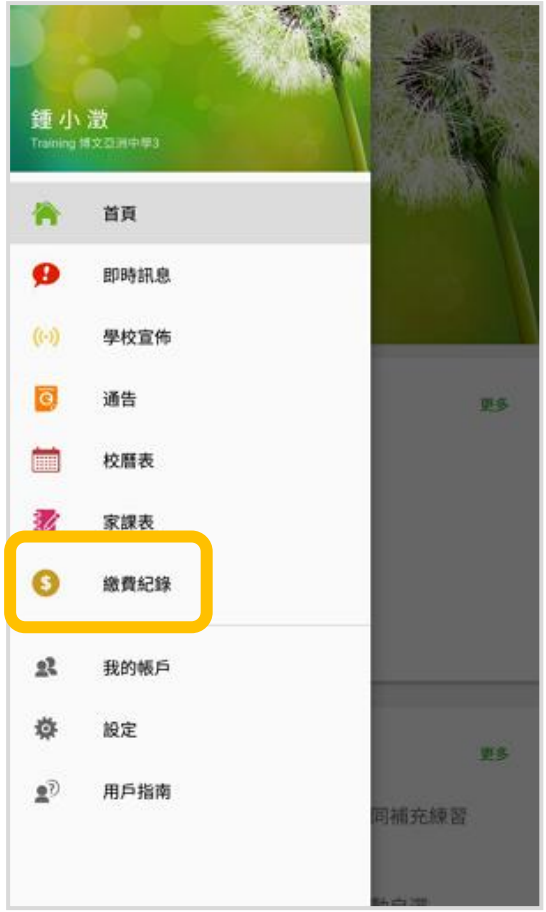
收費管理系統 - 增值管理
(於 AlipayHK App 增值)

增值管理
AlipayHK 增值

android

iOS

1. 進入「繳費紀錄」





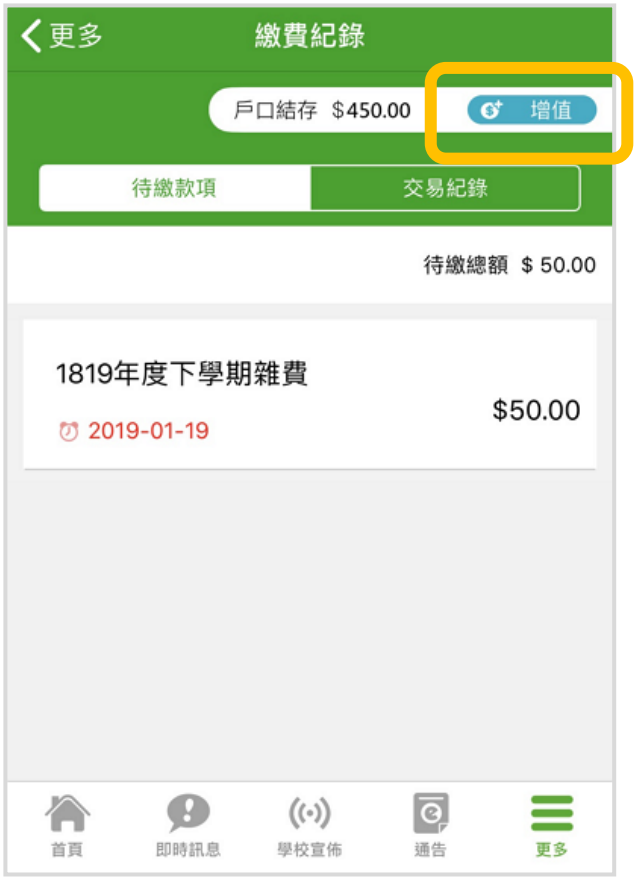
增值管理
AlipayHK 增值

android iOS

2. 增值

家長可於「繳費紀錄」中按「增值」，透過 AlipayHK App 增值



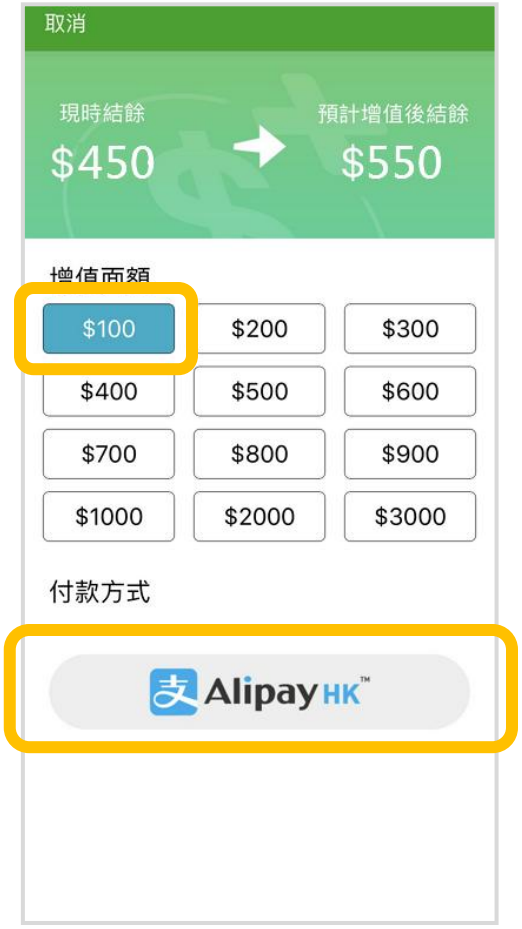


增值管理
AlipayHK 增值

android iOS

3. 選擇「增值面額」及使用 AlipayHK App 繳款。





增值管理
AlipayHK 增值

android iOS

4. 於AlipayHK App 增值

eClass Parent App在增值的過程會連接AlipayHK App，AlipayHK App 會再次顯示增值金額，如確定金額，按「確認付款」作交易。





增值管理
AlipayHK 增值

android iOS

5. 輸入密碼

AlipayHK App
需要家長輸入6位數字
的交易密碼





增值管理
AlipayHK 增值

android iOS

6. 支付成功

完成後，AlipayHK App 會顯示付款成功，可檢視付款金額。

並於倒數後，自動返回 eClass Parent App





增值管理
AlipayHK 增值

android iOS

7. 交易成功

完成後，於 eClass Parent App 顯示該次交易詳細資料。
按「成功」或「完成」，返回「交易紀錄」。

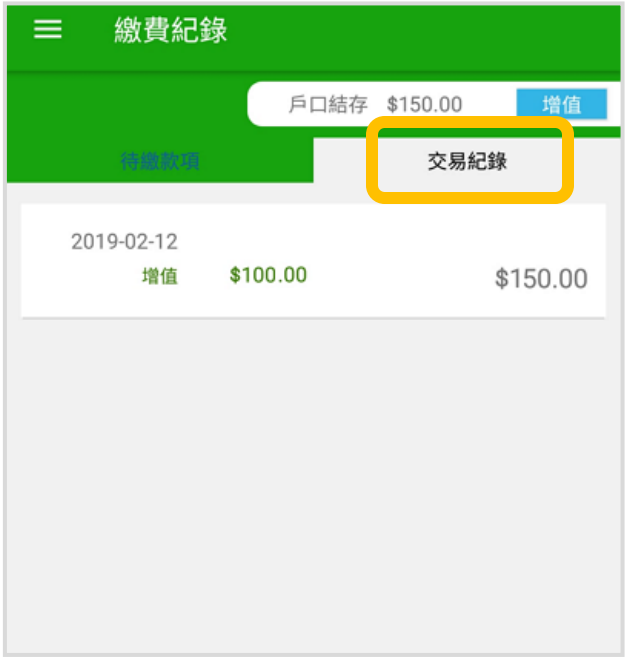


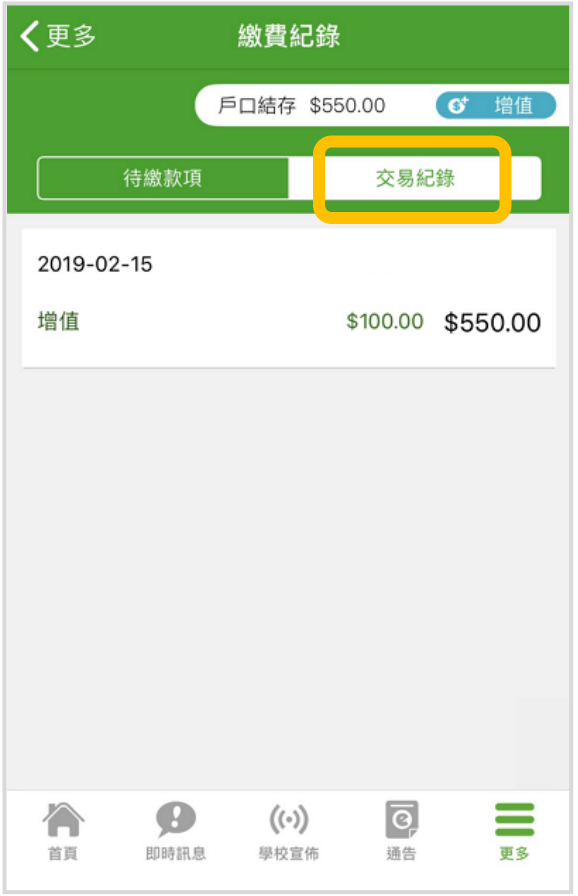


增值管理
AlipayHK 增值

android iOS

8. 檢視交易紀錄

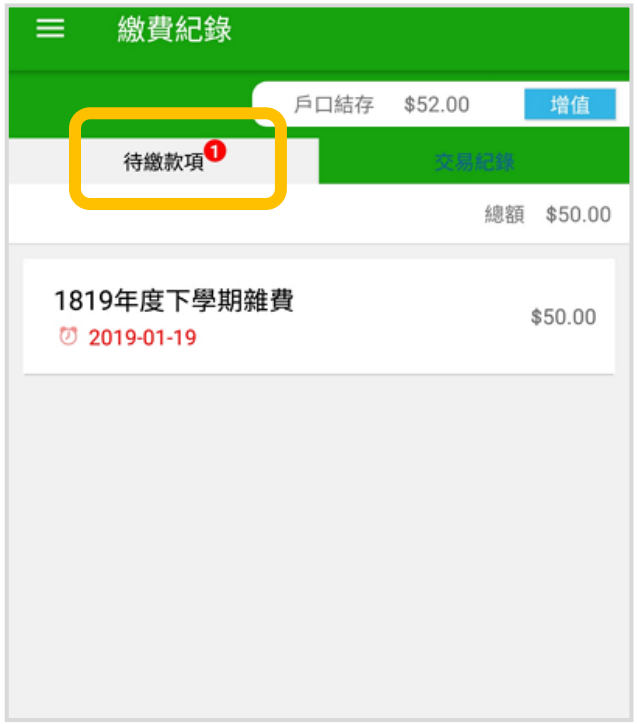


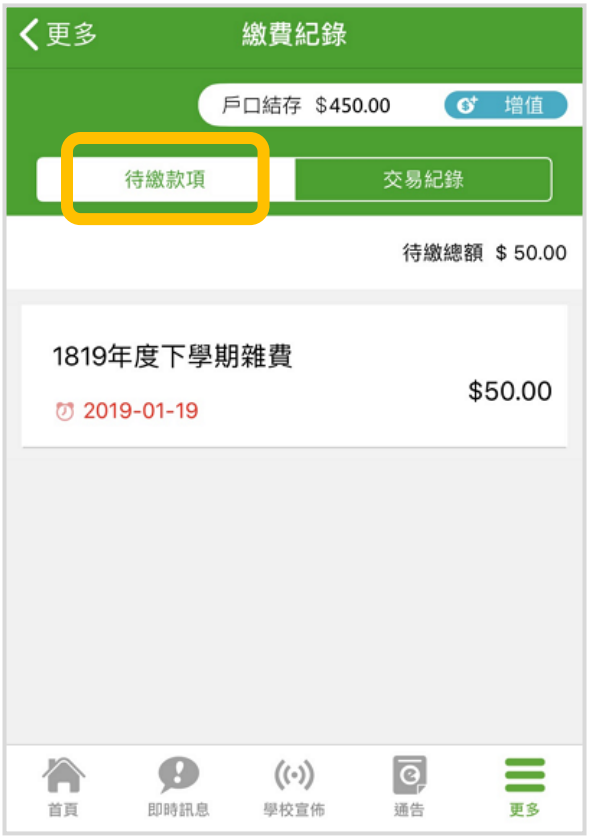


繳費管理
新增繳費項目

android　　iOS

於 eClass Parent App 查看待繳款項





客戶支援

電郵　support@broadlearning.com

家長熱線電話　3913 3211

謝謝你的參與

再見！



ePayment
Alipay gateway

Top Up Mode

User Guide for Parents
[IP Secondary School]

Update Date: 02/2019

ePayment Flow



Parent

Top up an AlipayHK balance account

School

Create payment notice





Parent

Sign payment notice and pay

School

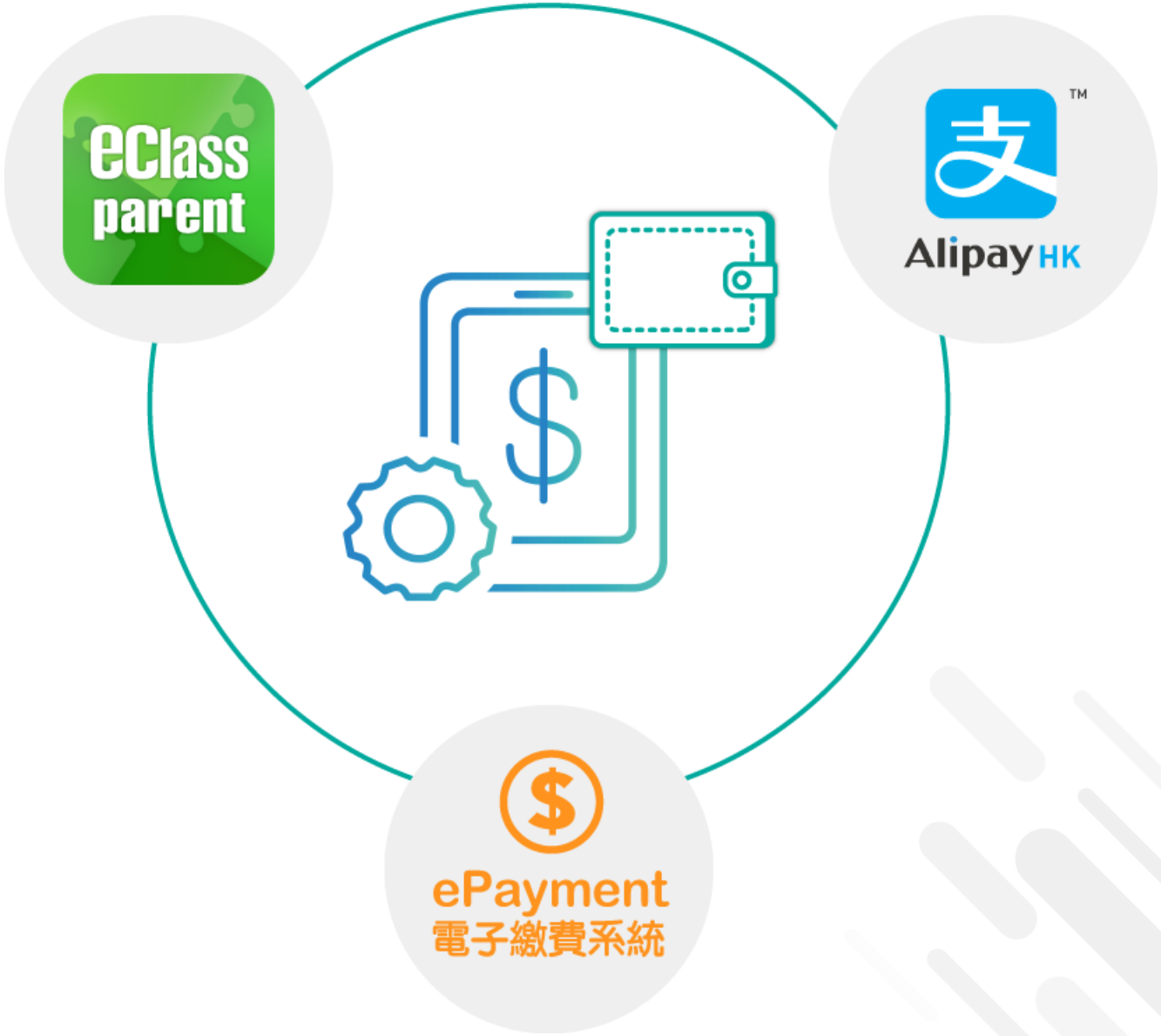
Check transaction record



System Design

- A positive balance in your AlipayHK App account for making payments
- NO partial payment
- Payment Notice can only be signed with eClass Parent App
- Payment Notice can only be signed ONCE
- Signed Payment Notice cannot be changed

Prerequisite of using eWallet



System Integration

1. eClass Junior
2. eClass Parent App
3. AlipayHK App



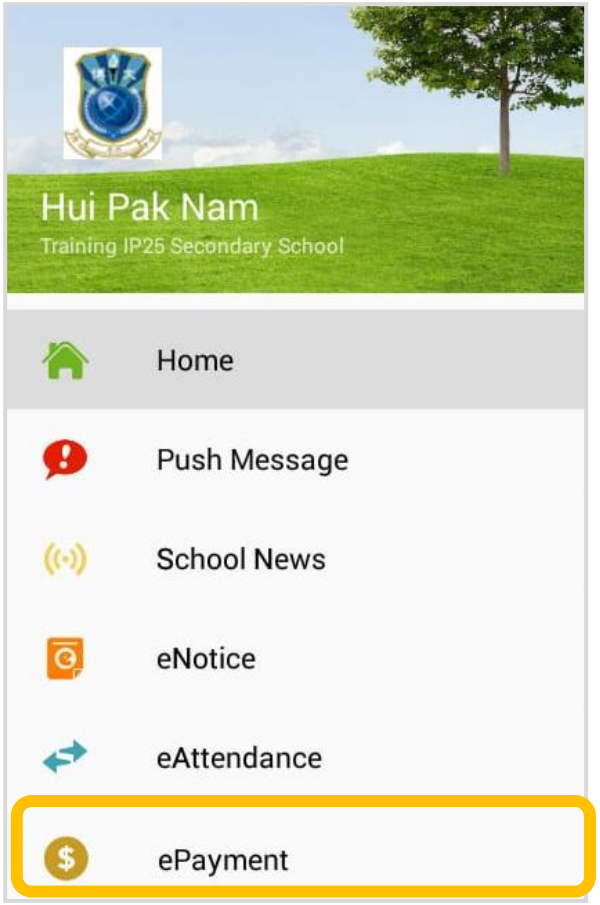


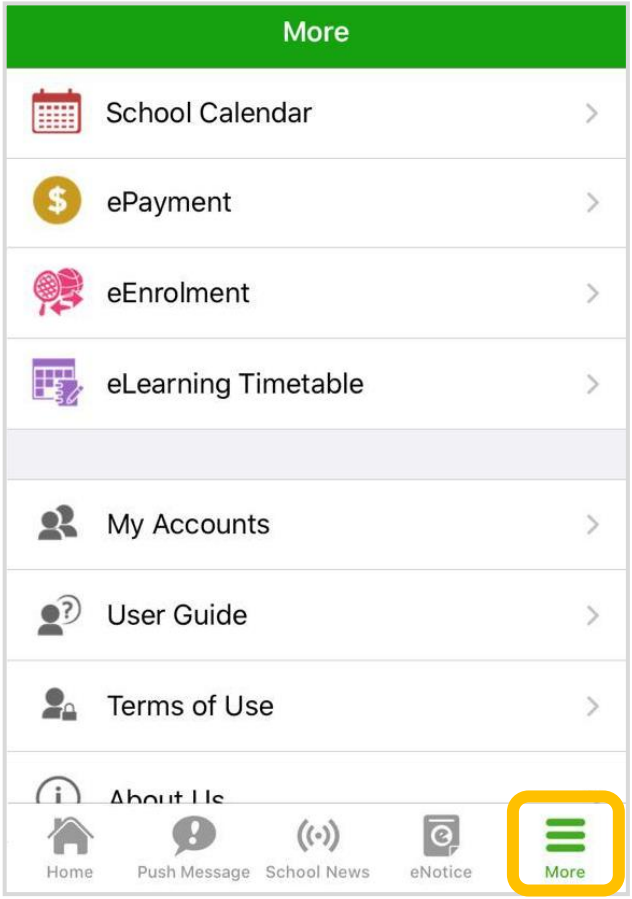
ePayment – Top up
(Top up AlipayHK balance)

Top up
With AlipayHK

android iOS

1. Go to “ePayment” .



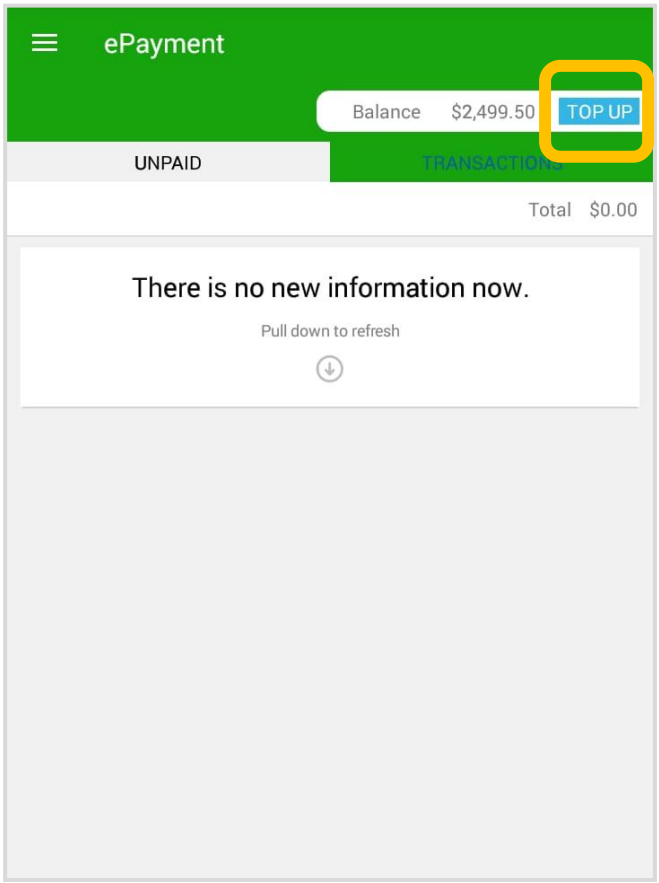


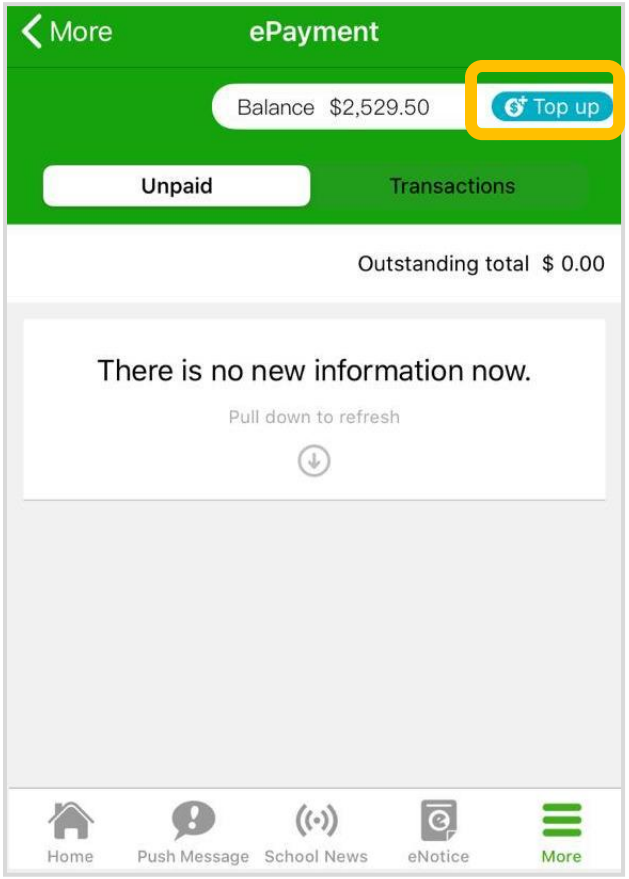
Top up
With AlipayHK

android iOS

2. Top up

Parents can click “Top up” in ePayment and top up your account balance with AlipayHK App.

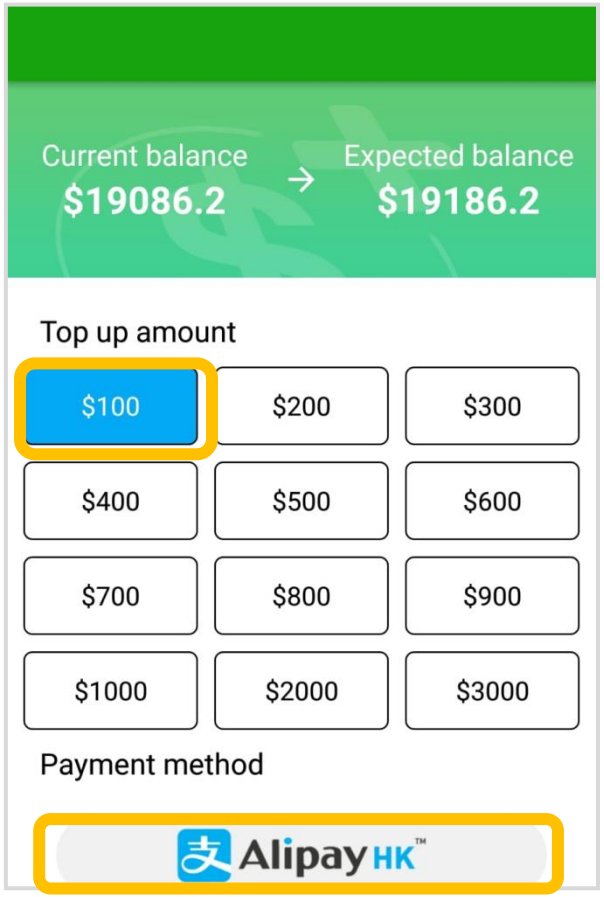


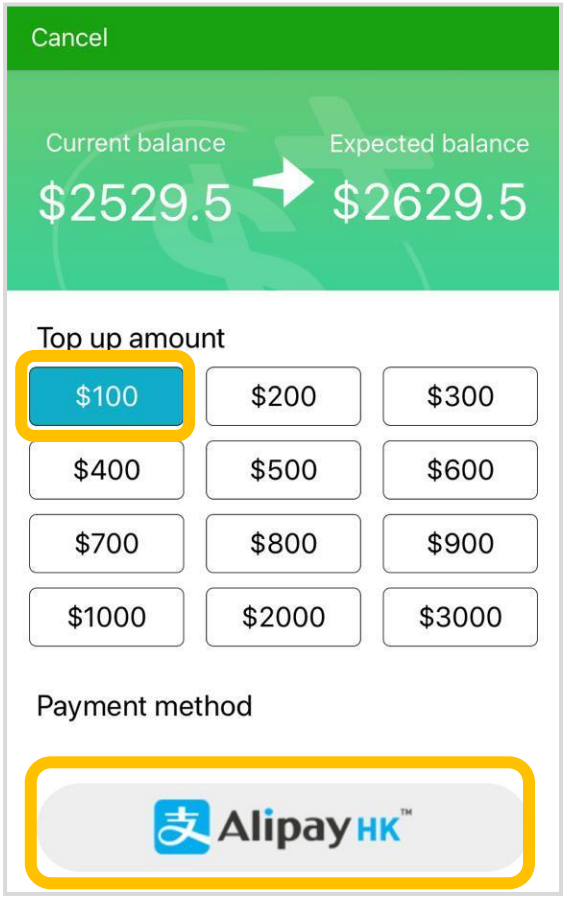


Top up
With AlipayHK

android iOS

3. Select top up amount and pay with AlipayHK App .





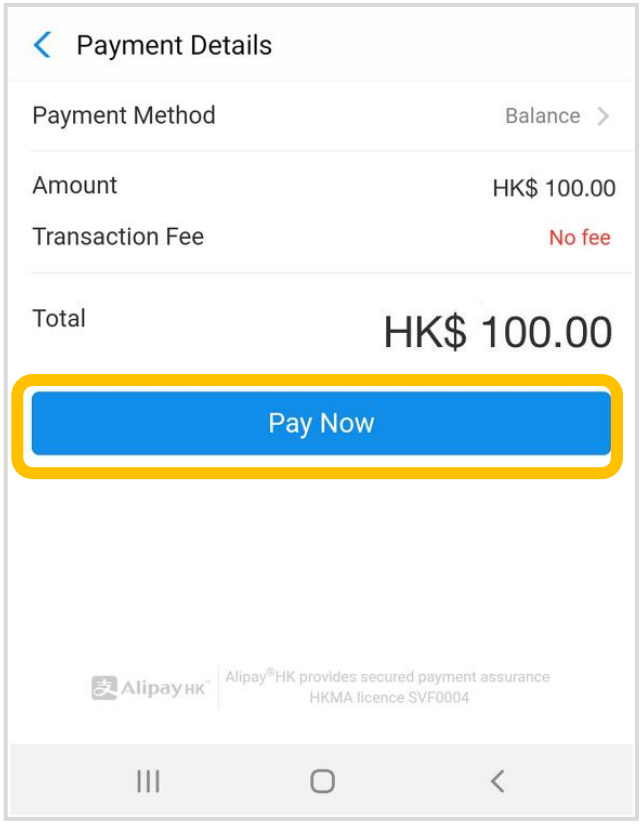
Top up
With AlipayHK

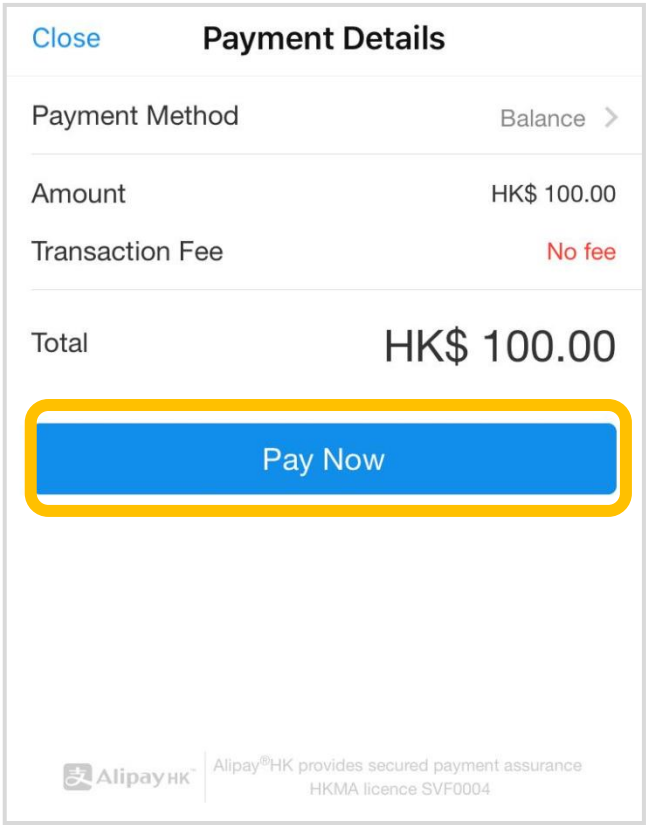
android iOS

4. Pay with AlipayHK App

eClass Parent App will open AlipayHK App.

Click "Pay Now" to make a payment.



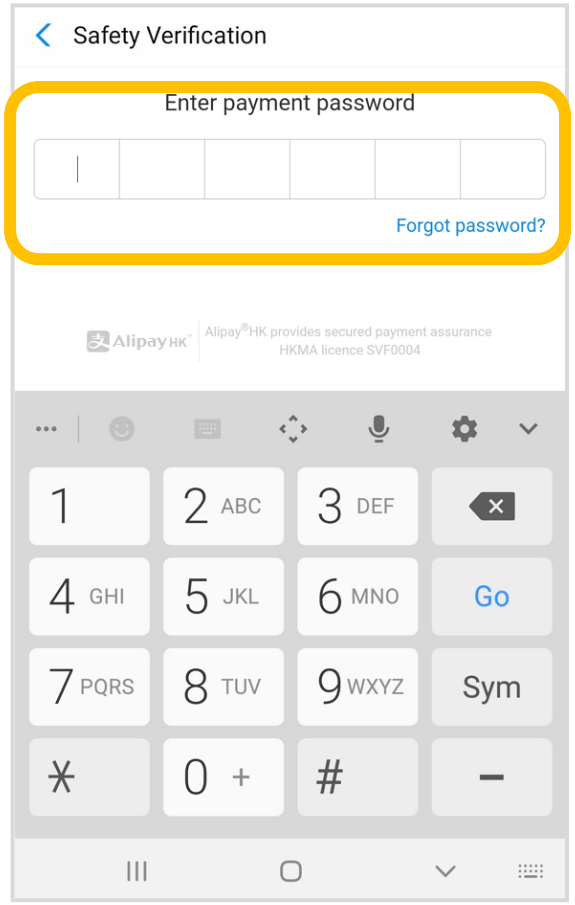


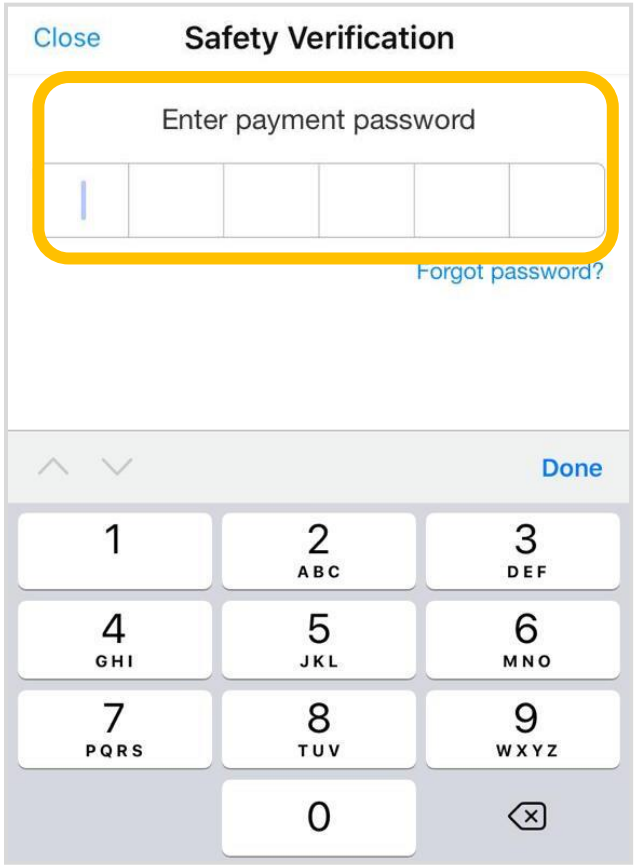
Top up With AlipayHK

android iOS

5. Enter payment password

AlipayHK App requires user to enter a 6-digit payment password.





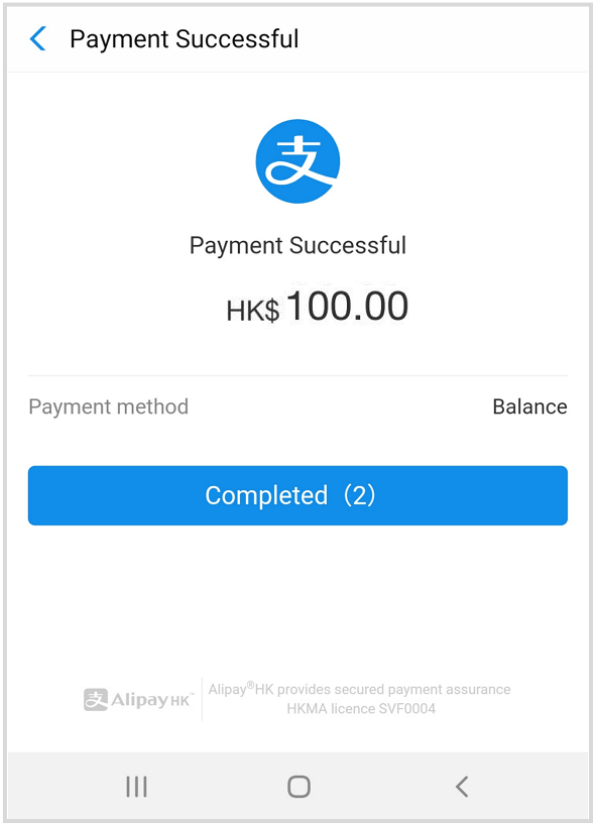
Top up
With AlipayHK

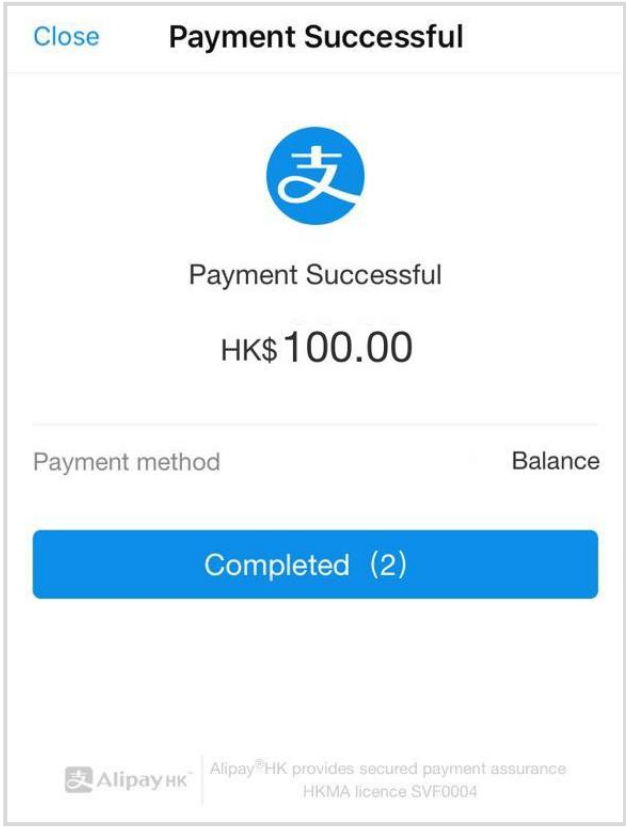
android iOS

6. Payment Successful

Payment successful, users may check the paid amount.

Users will be directed back to eClass Parent App after the count down.





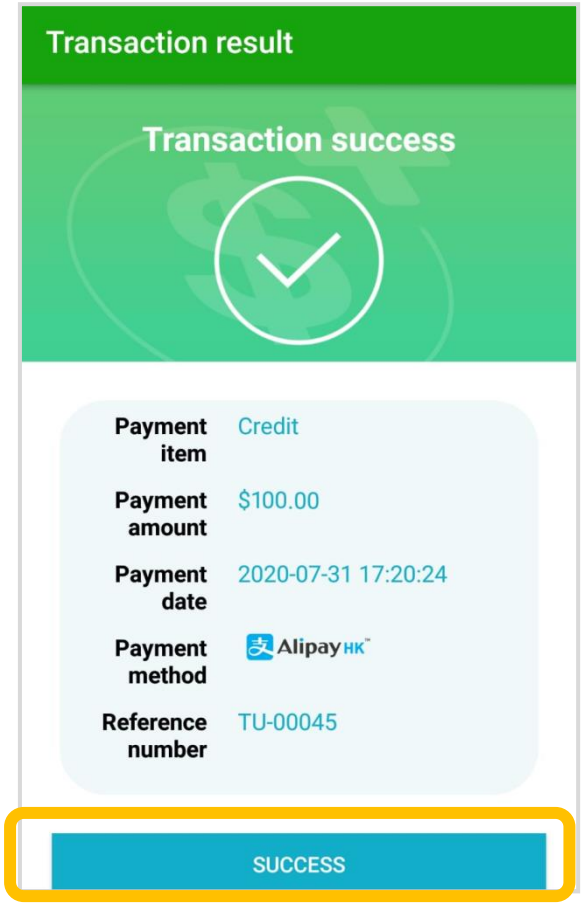
Top up
With AlipayHK

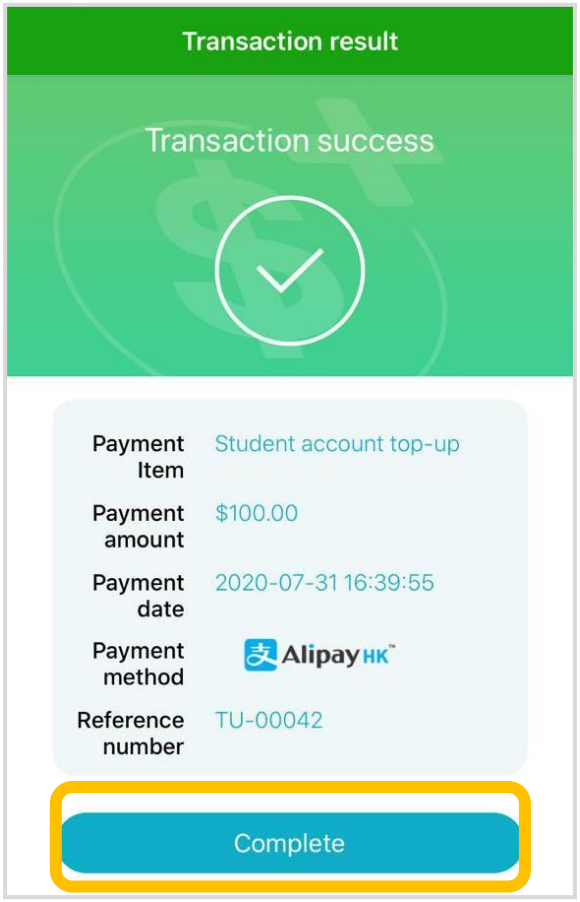
android iOS

7. Transaction success.

eClass Parent App will show the transaction details.

Click "Success" or "Complete" to go back to "ePayment".

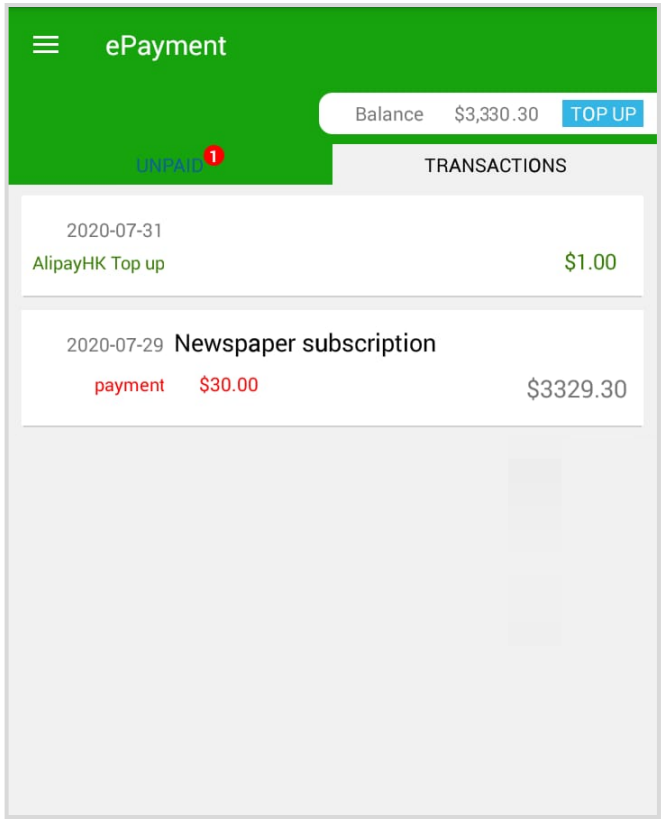


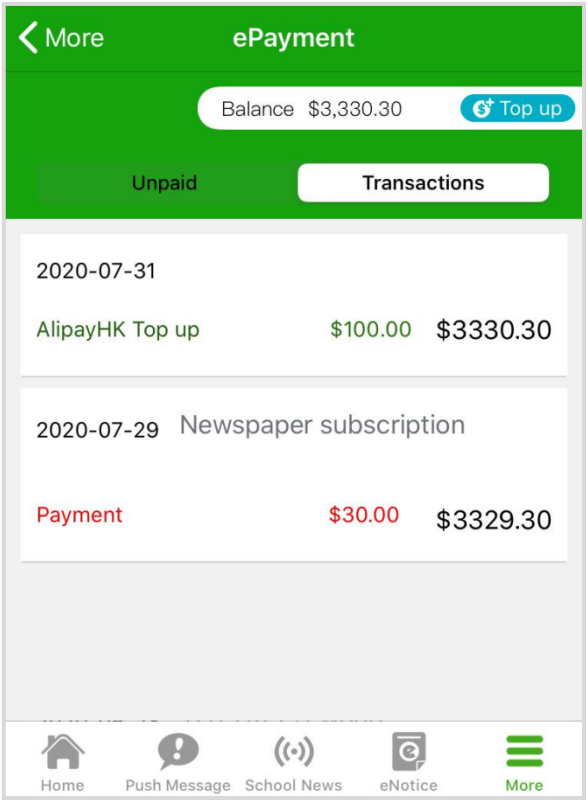


Top up
With AlipayHK

android iOS

8. Check transactions.

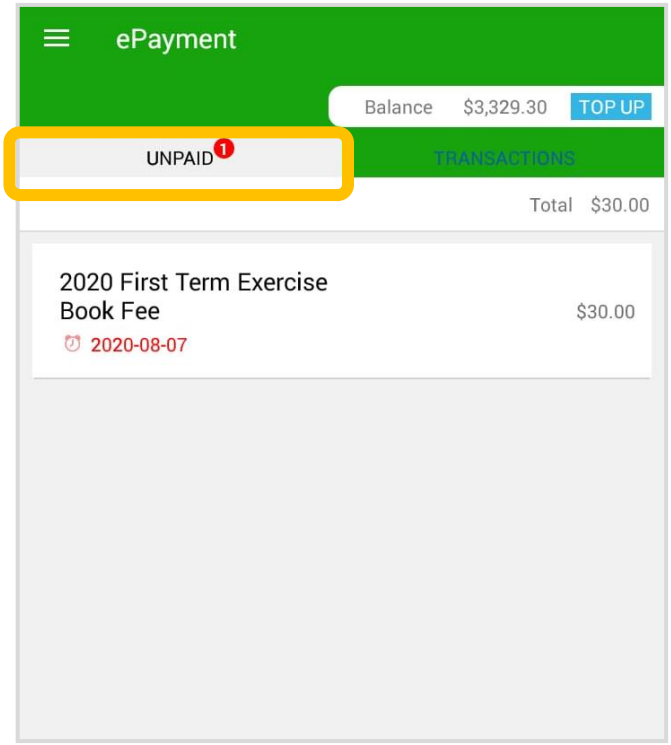


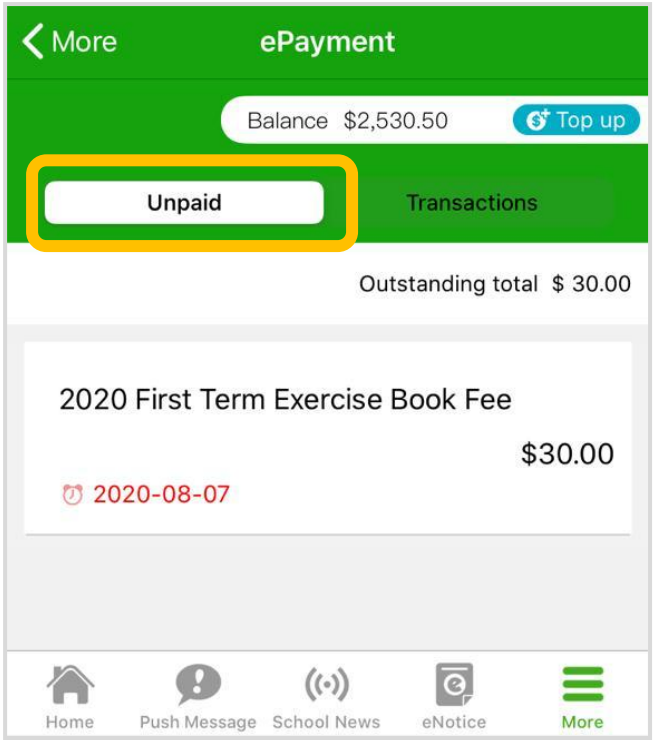


Unpaid item

android iOS

Check unpaid item on eClass Parent App







Sign Payment Notice
with eClass Parent App

eNotice
Sign eNotice

android iOS

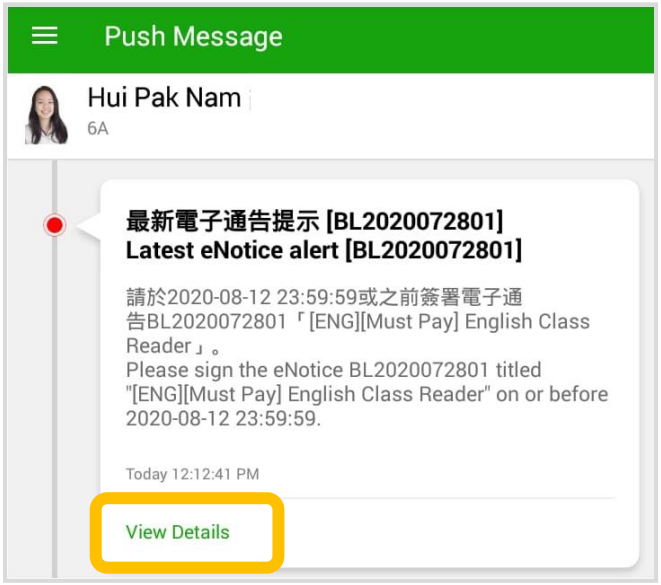
Push Message

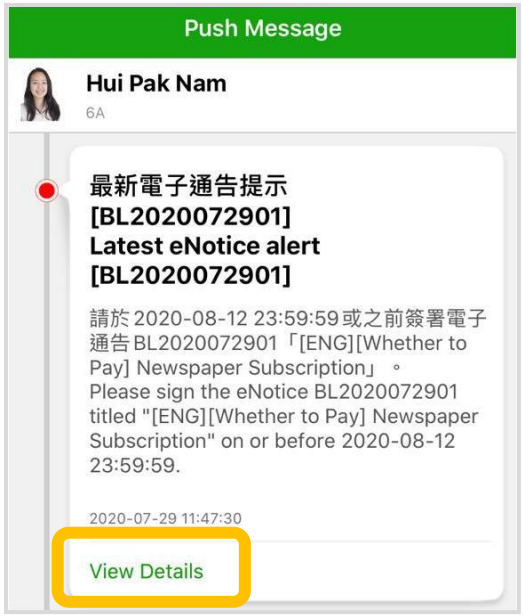




Push Message (Users may check back previous messages)

Click "View Details" to check the notice.

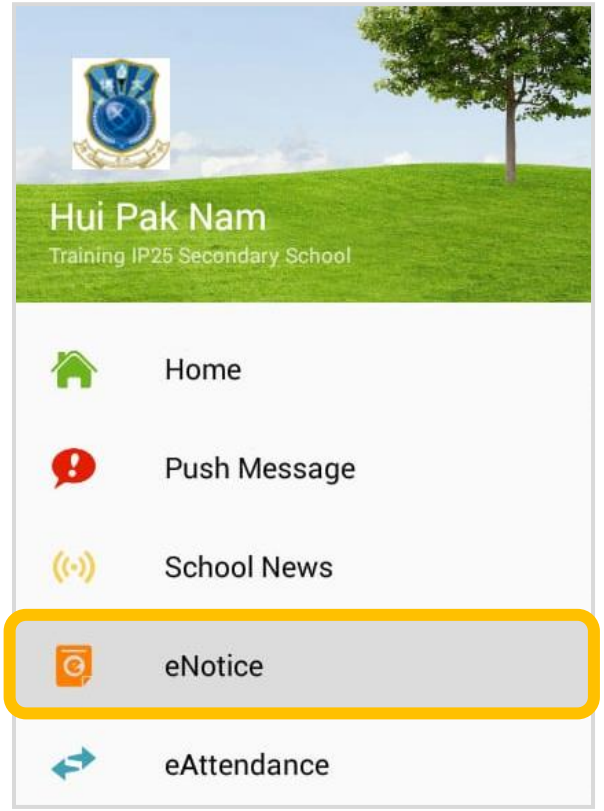


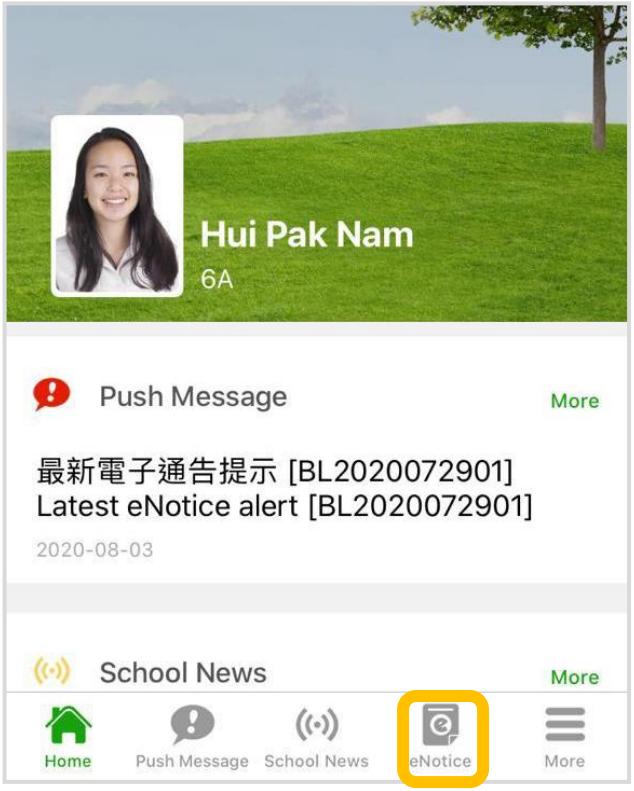


eNotice
Sign eNotice

android iOS

1. Select
"eNotice.

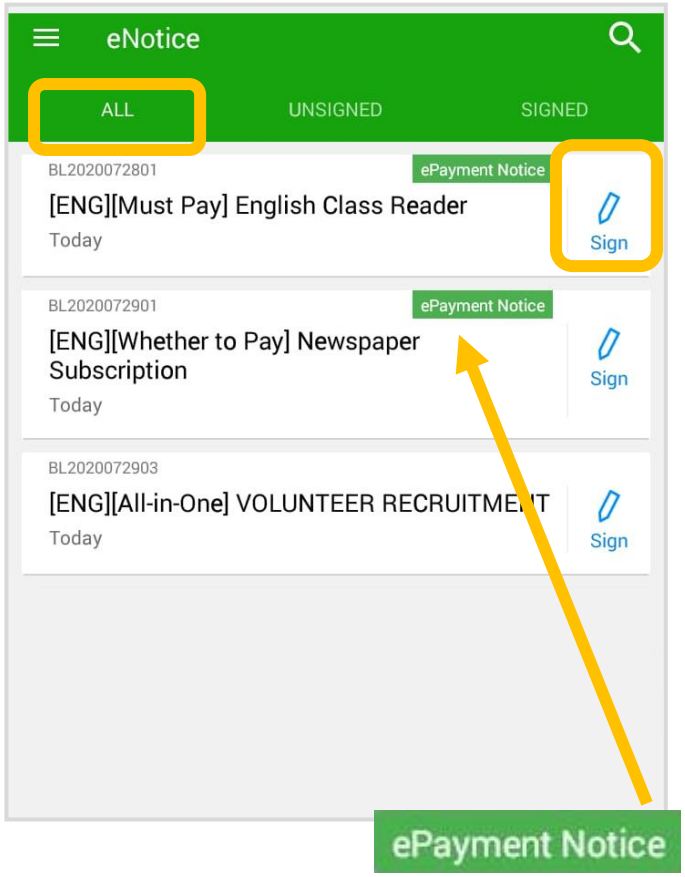


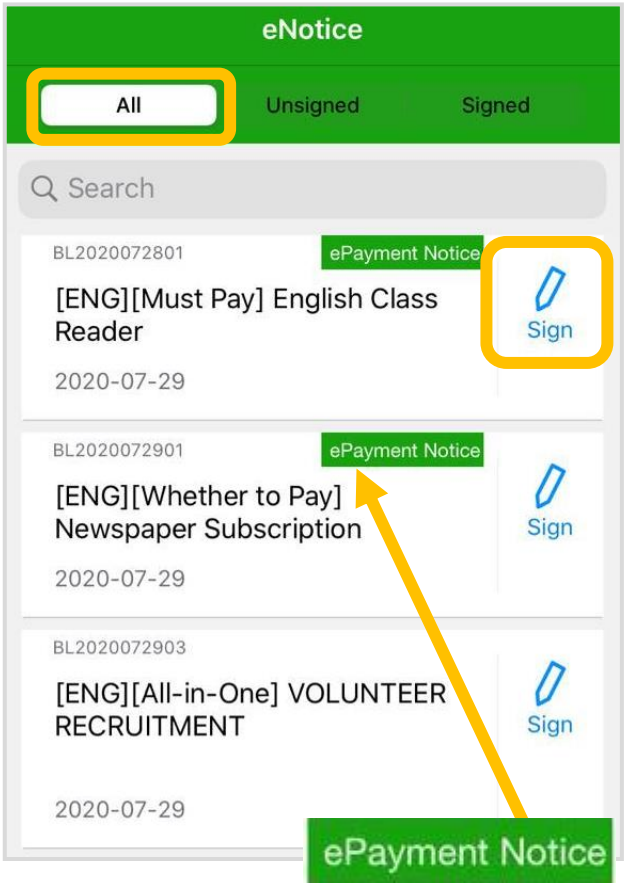


eNotice
Sign eNotice

android iOS

2. Check Payment Notice.



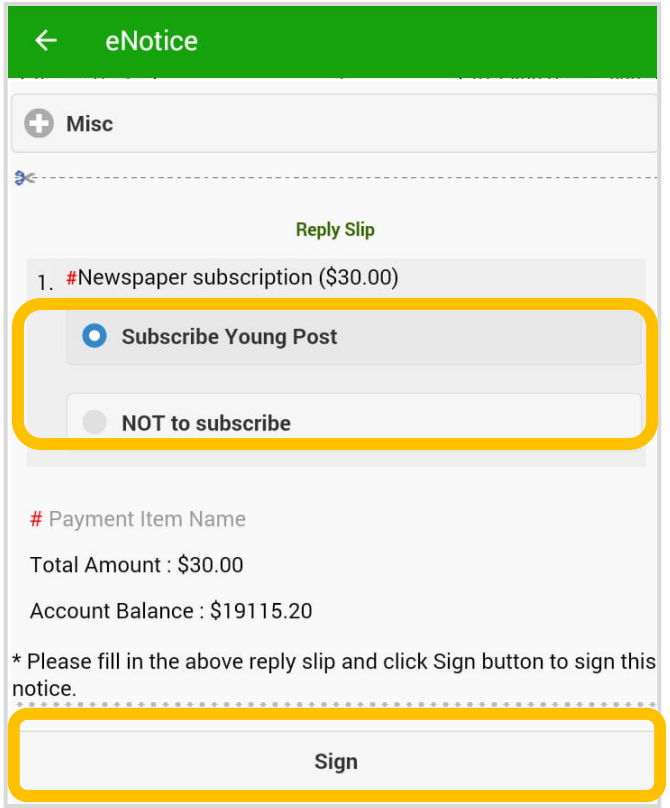


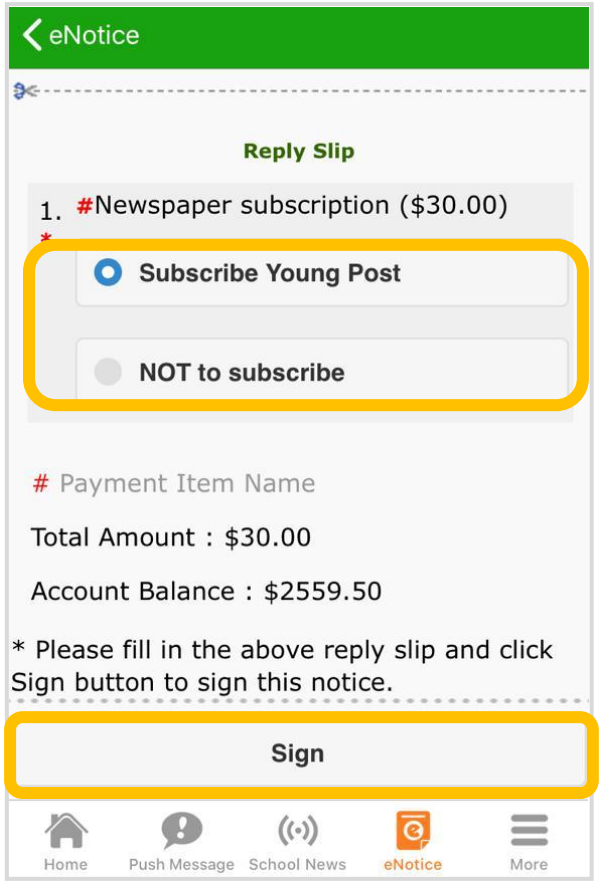
eNotice
Sign eNotice

android iOS

3. Sign Payment Notice

Reply and click "Sign" .



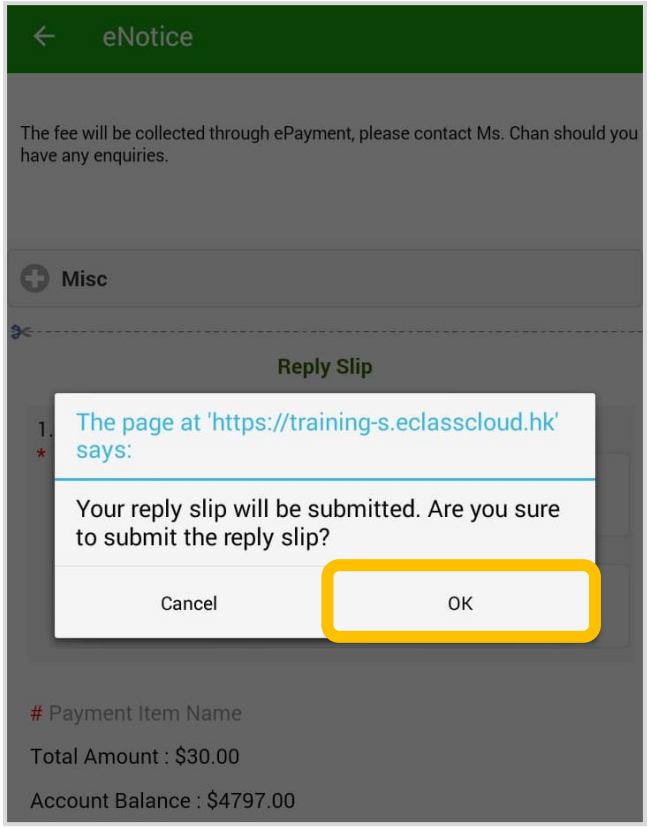


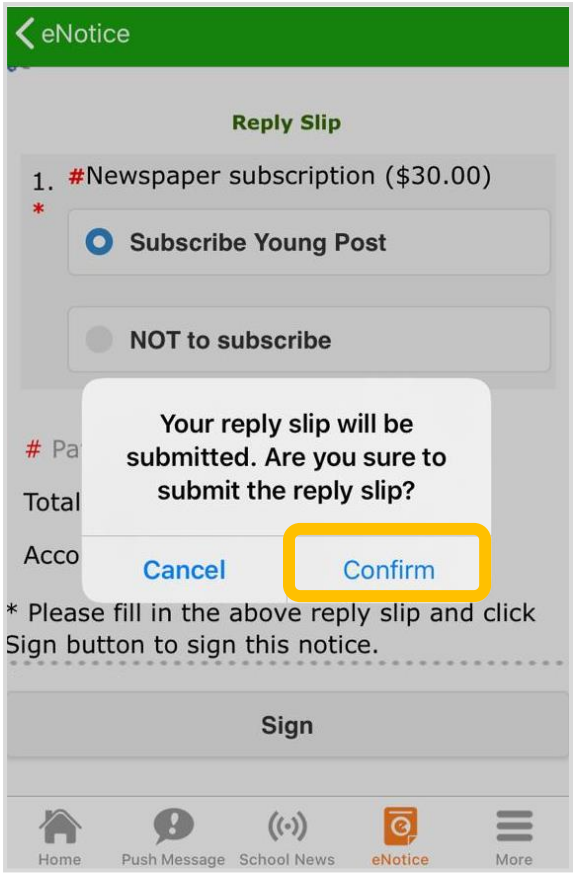
eNotice
Sign eNotice

android iOS

4. Confirm

Click "OK" or "Confirm" to submit reply slip.



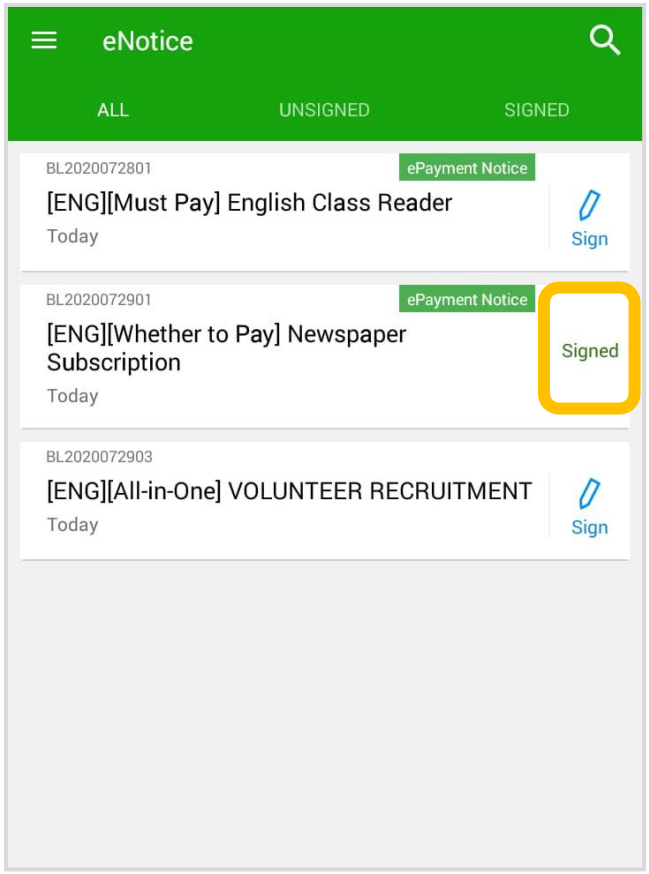


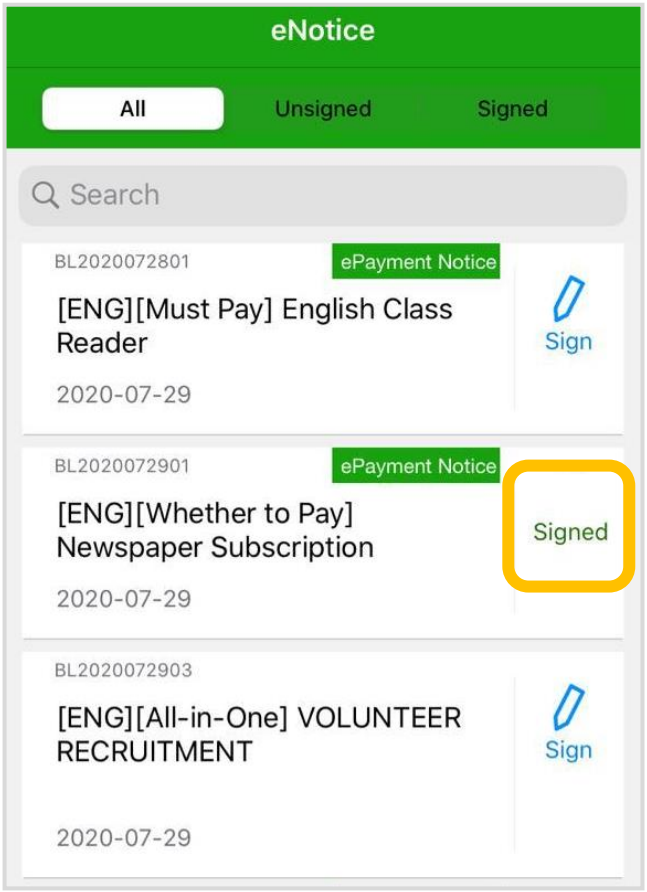
eNotice
Sign eNotice

android iOS

5. Check signed payment notice

Users can check the signed payment notice on eClass Parent App.



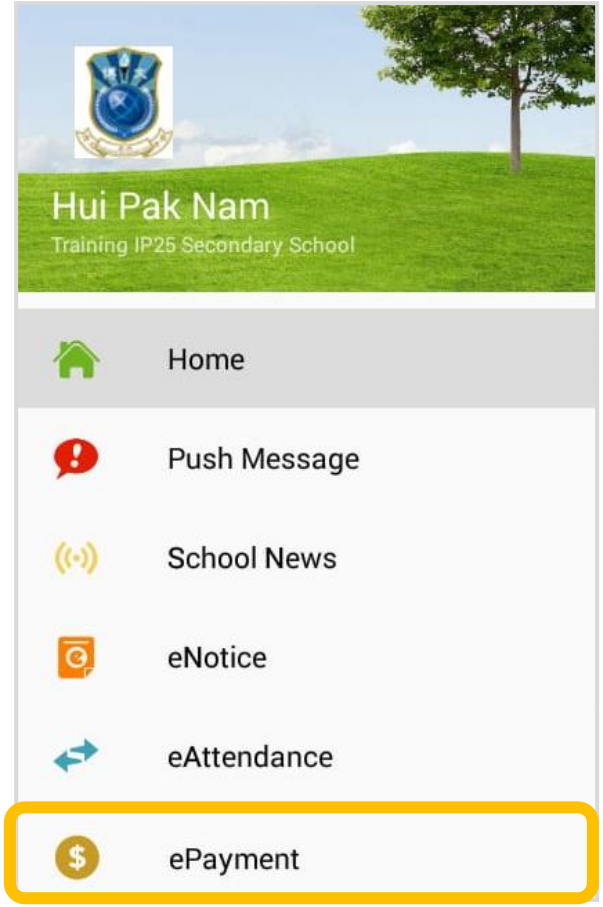


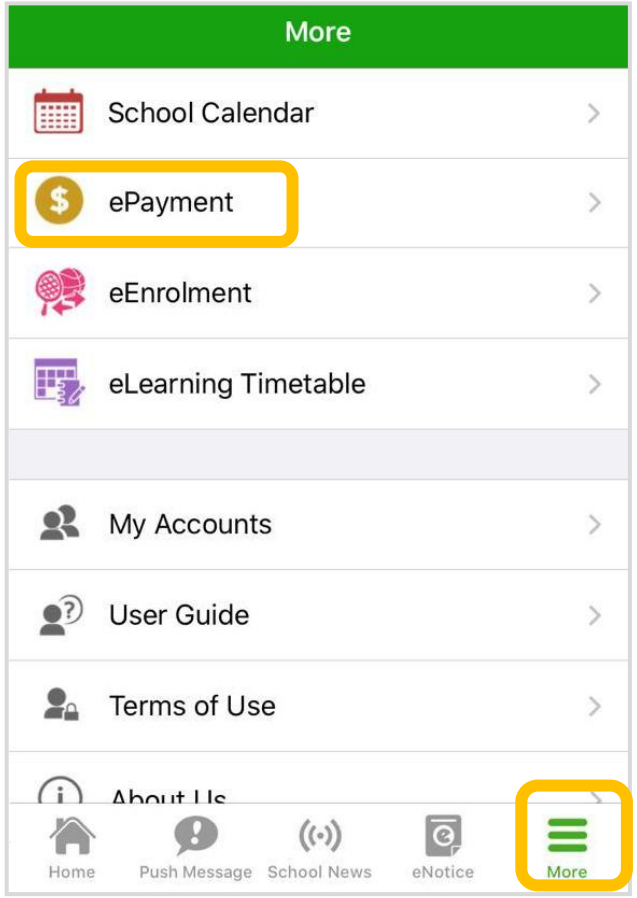
eNotice
Sign eNotice

android iOS

6. Check paid item

Users may check all the payment items in "ePayment" .

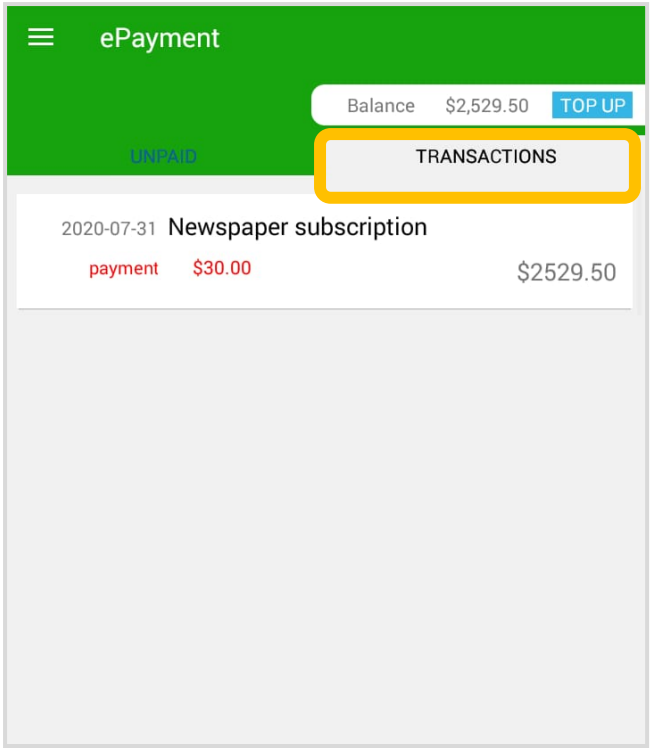


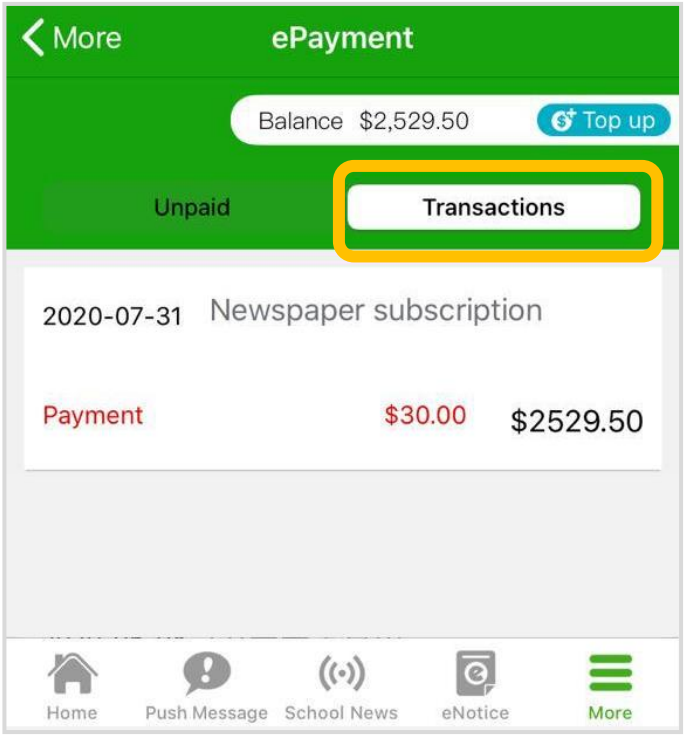


eNotice
Sign eNotice

android iOS

7. Check transactions







eClass parent

eClass App Installation

eClass

Installation (Android)

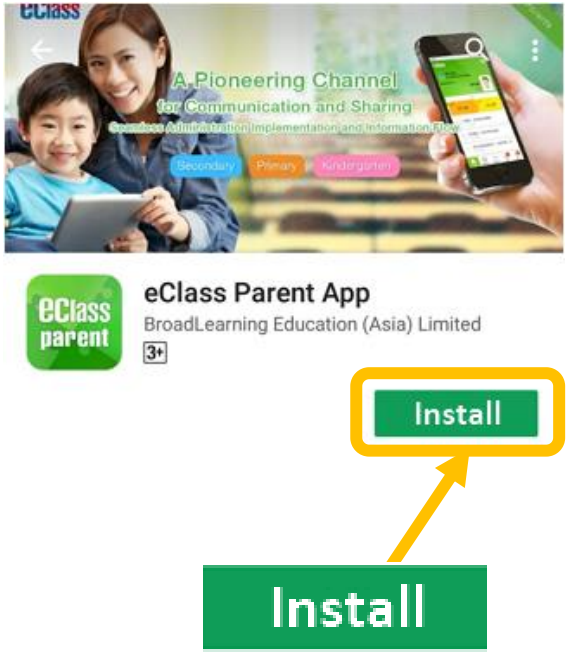
Go to Play Store

Google Play

Search 「eClass Parent App」

eclass parent

Install eClass Parent App



Installation (iOS)

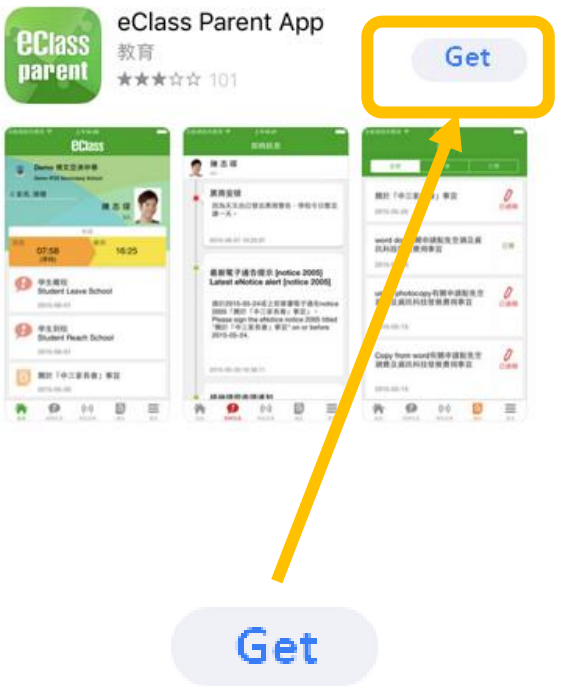
Go to App Store

App Store

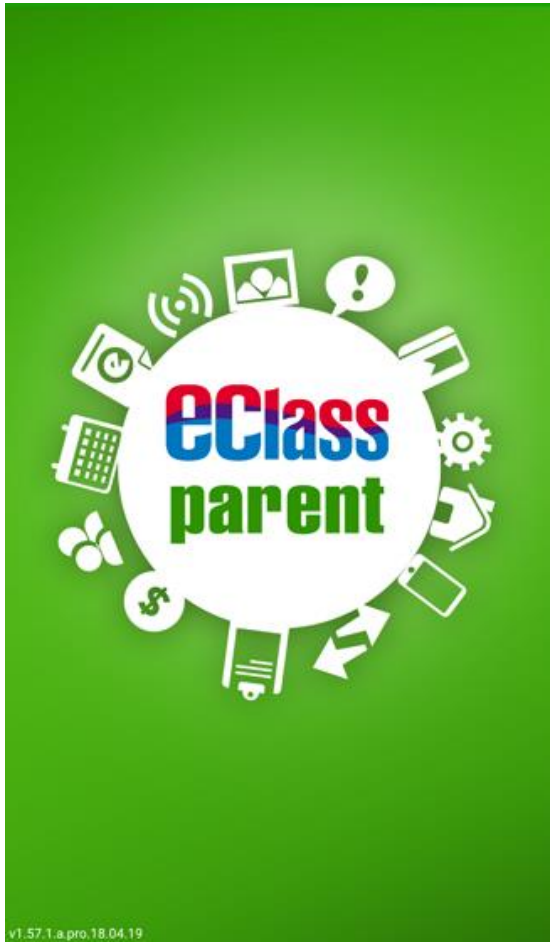
Search 「eClass Parent App」

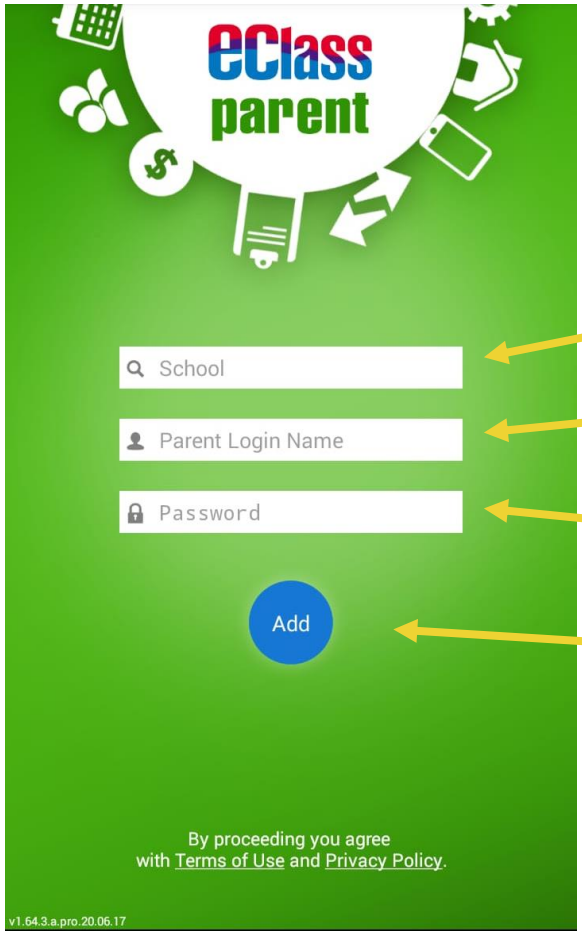
eclass parent app

Install eClass Parent App



Installation (Android / iOS)





Enter School Name

Enter Parent’ s Login Name

Enter Password

Click “Add”

Installation (Android / iOS)

- Please update Parent App regularly

Check the compatibility of your phone for iOS users
before downloading eClass Parent App

If Android users cannot download eClass Parent App through Google Play
Click the link below to download APK
http://eclass.com.hk/apk/eclass_app_apk.php

* Settings various between different brands, operation systems and versions.



AlipayHK App Installation

Functions related to eClass ePayment will be shown only
For other functions, please refer to the following link:
https://www.AlipayHK.com/zh/shoppers

Installation (Android)

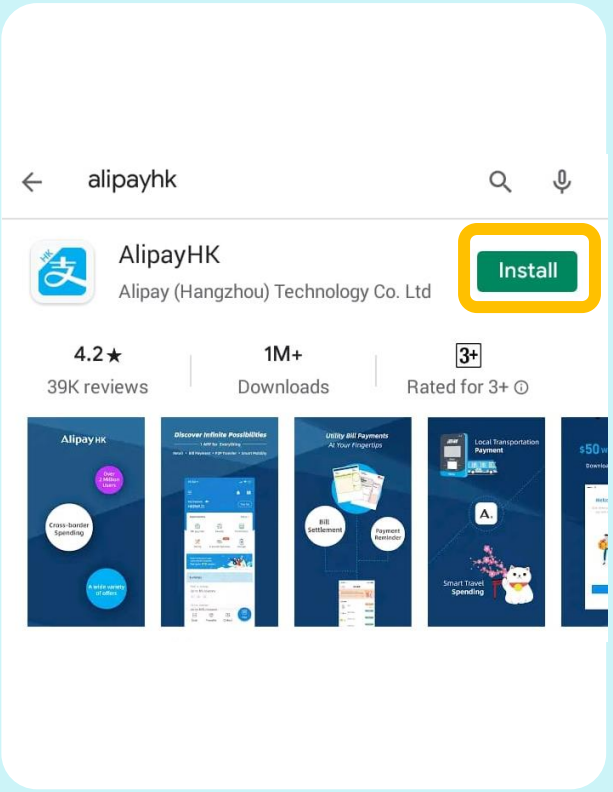
Go to Play Store

Google Play

Search 「AlipayHK」

alipayhk

Install AlipayHK App



Installation (iOS)

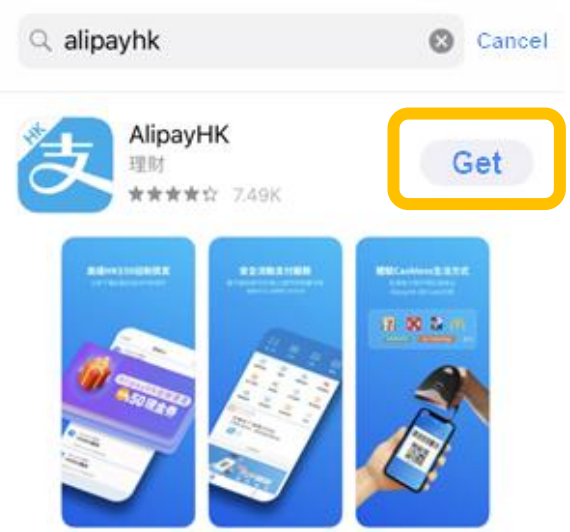
Go to App Store

App Store

Search 「AlipayHK」

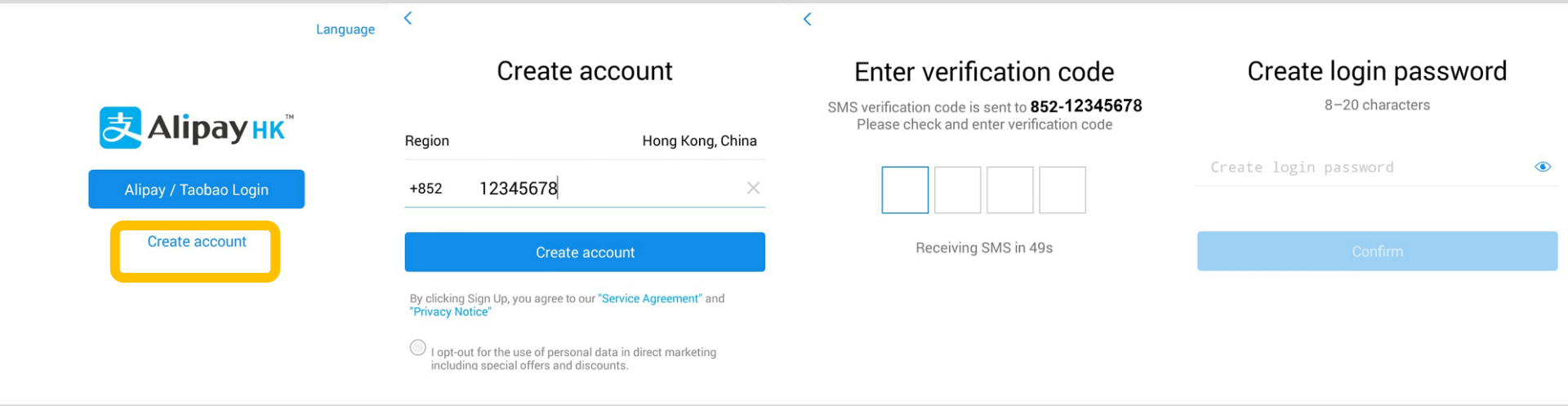
alipayhk

Install AlipayHK App



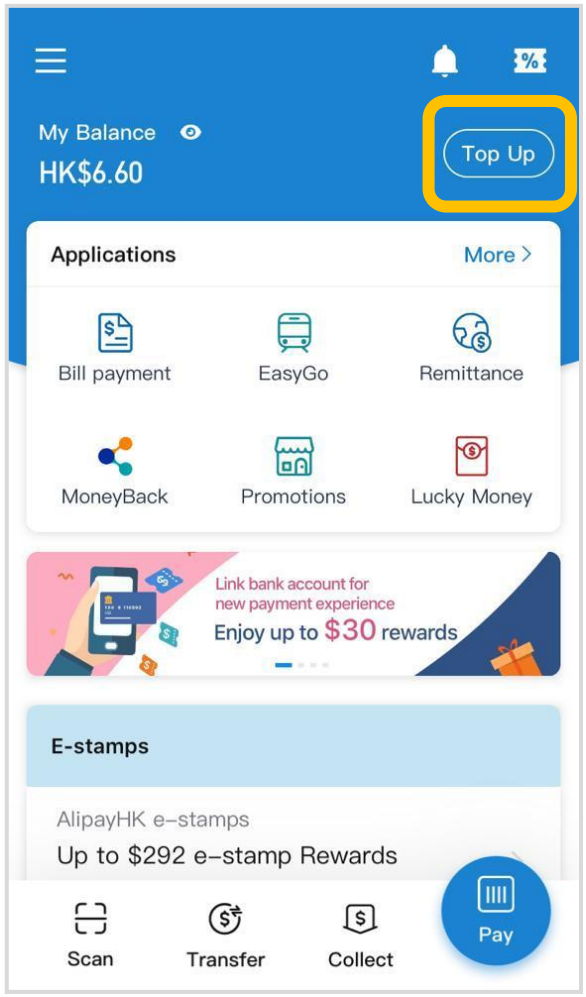
Installation (Android / iOS)

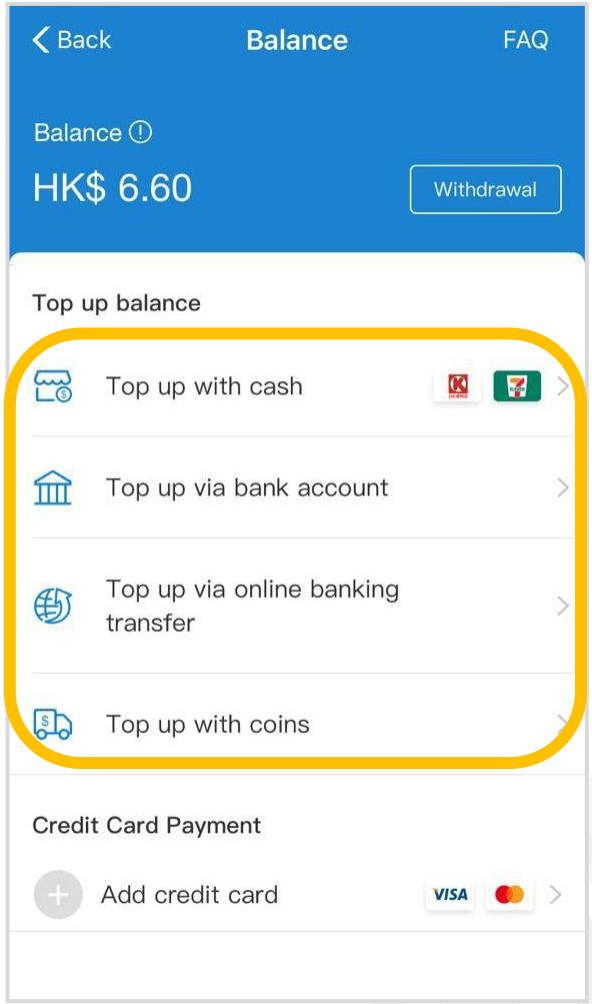
Alipay HK APP– Create Account



ePayment related
(Android / iOS)

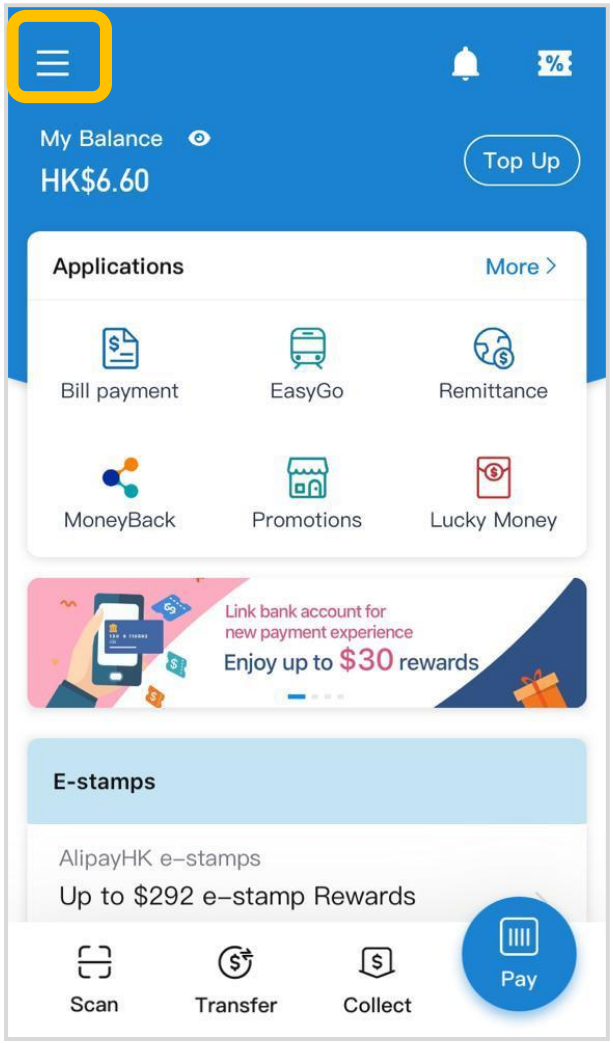
Alipay HK APP – Top up

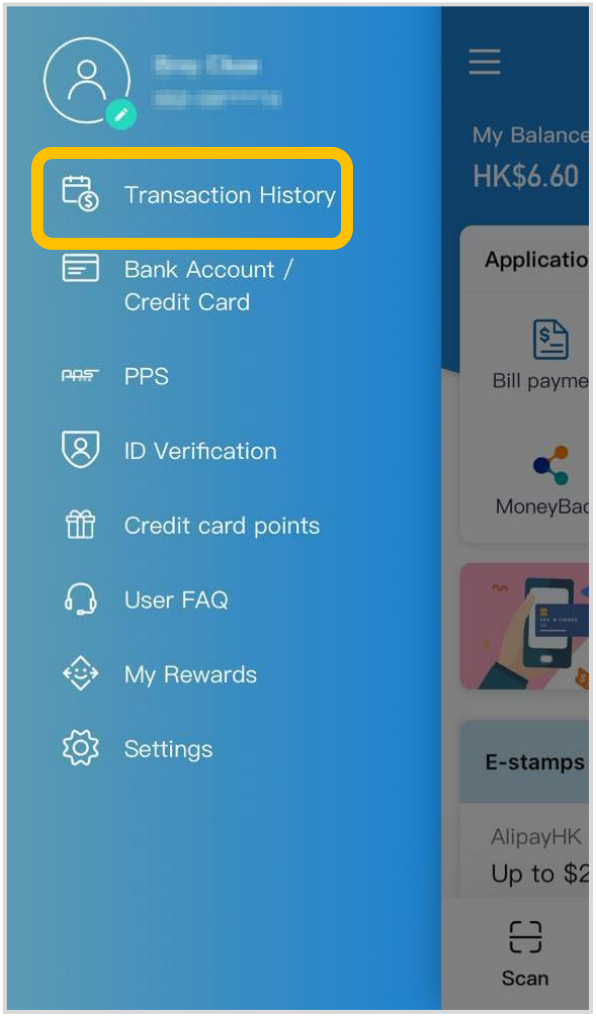


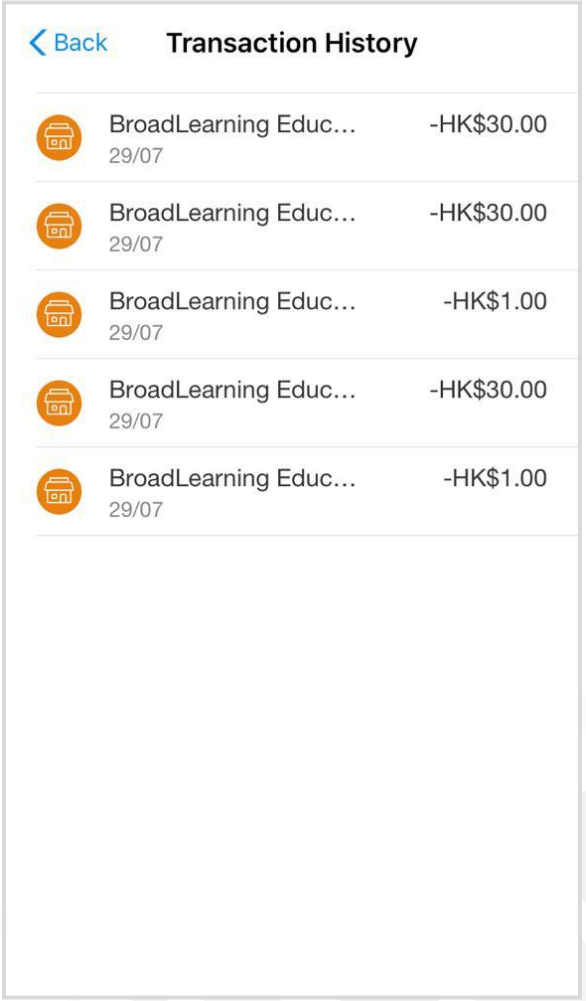


ePayment related
(Android / iOS)

Alipay HK APP – Transaction History







Customer Support

email support@broadlearning.com

Parents Hotline 3913 3211

Thank you

Goodbye !